

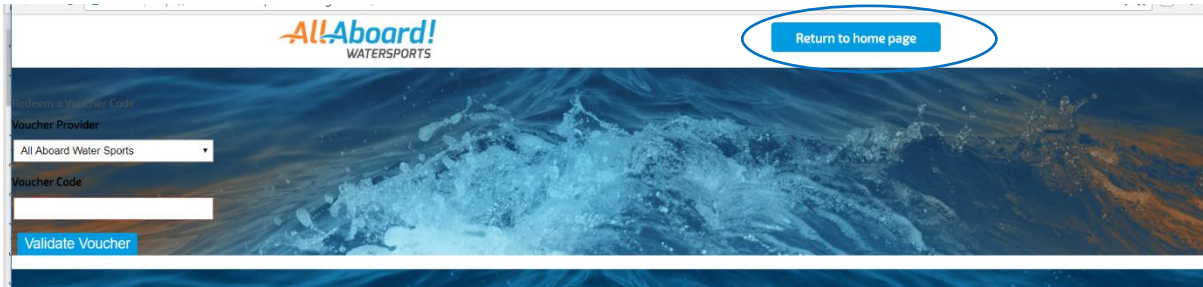


Guide on how to reclaim your voucher

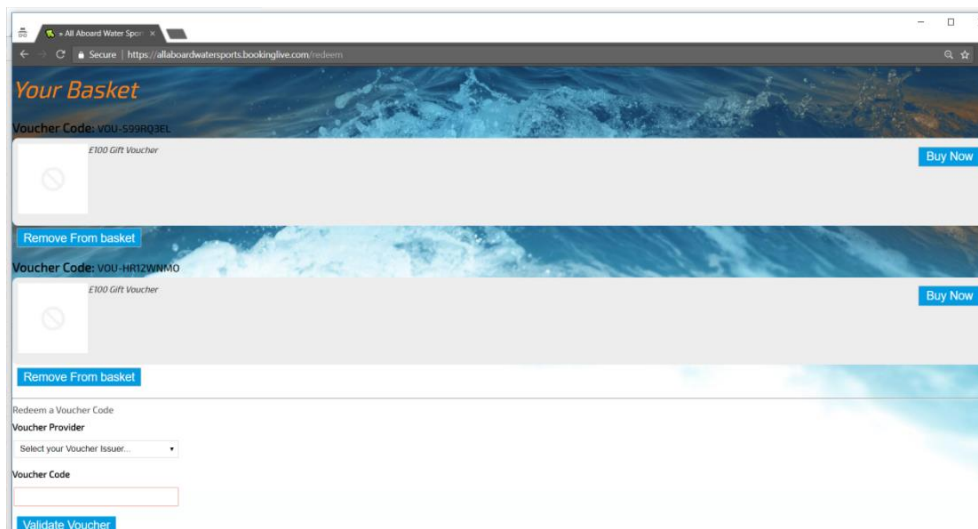
How to reclaim your voucher

Enter url: <https://allaboardwatersports.bookinglive.com/redeem>

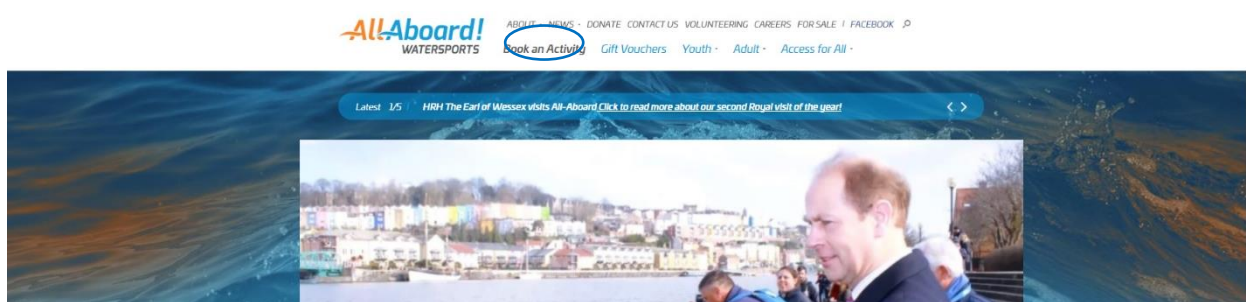
You will come this page. Select All-Aboard as the provider and enter the Voucher code. Select 'Validate Voucher'.



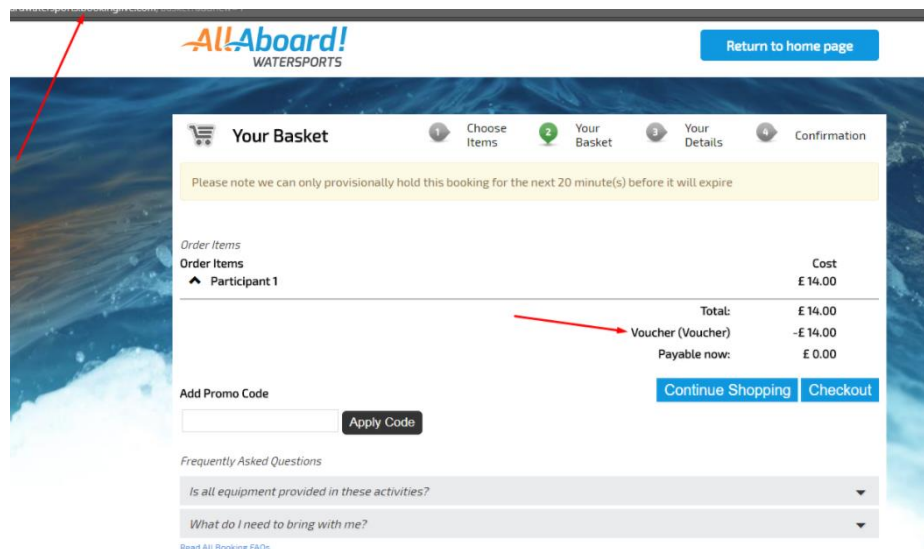
You can reclaim multiple vouchers at the same time. You will see the gift vouchers appearing in your basket (see below) every time you enter the voucher details and click 'validate voucher'. Once you have entered all your vouchers, click 'return to homepage' (circle blue in first photo).



You will be taken to our home page, where you can find and book onto our courses by clicking 'Book an activity' (circled blue).



As the credit for your vouchers has been added to your basket, you book out as normal. Once you have selected the dates and times you wish to attend for your course, you will be taken to this page (see below) . Here you can see that your voucher has been applied to your order. If you wish to book onto another course, click 'continue shopping' or click 'checkout' to enter your details and complete your booking. If your voucher does not cover the total of your cost you will be directed to the card payments page, after clicking Checkout.



FAQ's

Can I use my voucher for multiple things?

If you have a *cash value* voucher i.e. £100 voucher, then it can be used against any course/session or product on our website.

If you have *course specific* voucher, then you can only use this for the course/s the voucher states. For instances if you purchase a RYA 2 day course voucher, this can be used for any of our RYA courses (i.e. RYA 1,2,3) but you could not use it for a canoeing or rowing course/session.

How long is my voucher valid for?

Your voucher is valid for 365 days (1 year). This will start from the time and date the voucher was purchased.

Can anyone use my voucher?

The vouchers are not limited to the purchaser being able to use them. Provided they have the voucher code anyone can use the voucher, making it a perfect gift.

on anything. Please ring 0117 929 0801 if you have any other problems or would like to talk to us about your voucher.

Can I use my voucher multiple times?

You can reclaim your voucher once. You can use the voucher to book onto several sessions though you will need to do this under 1 order.