

Guide on how to book using Child Care Vouchers



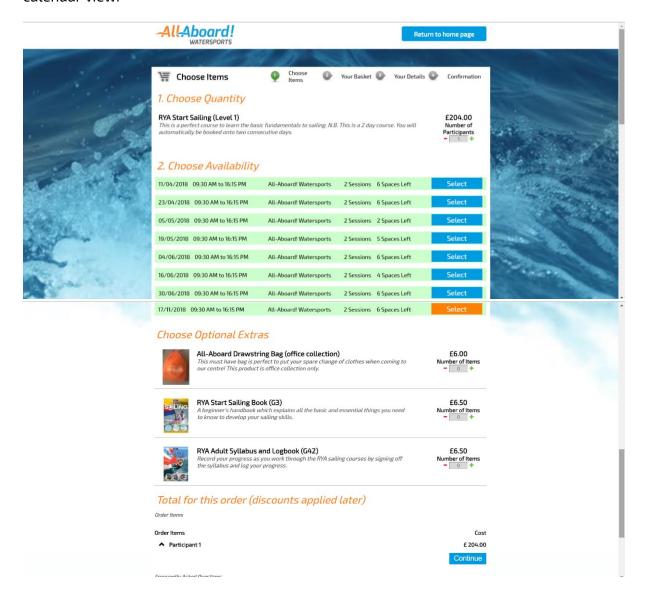
How to Book Guide

Once you have selected the course which will bring you to the information page.



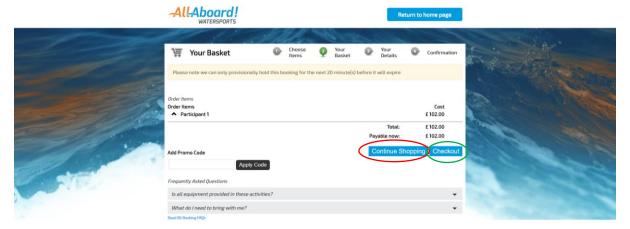
You will see all of our dates and times for this course avaliable for your chosen course. Enter the number of participants and select your desired date. Select any upselld items you may want and then click 'continue'.

If you want to select several dates you will need to select one at a time, unless you see a calendar view.

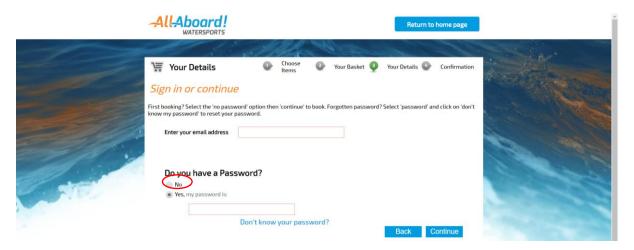




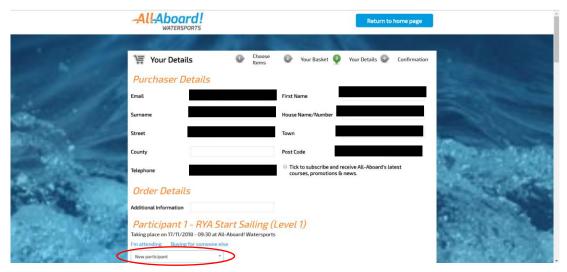
This is where you can click 'Continue Shopping' (red circle) to add another date or event to your basket. If you want to complete your booking, please click 'Checkout' (green circle).



You will be taken to this page. If you have never booked with us before please enter your email address, click no, (red circle) and press continue. If you have already booked with us you will have a password to your account. Please enter your email address, yes and enter your password. If you have forgottenyour password please click 'Don't know your password?' and follow the instructions.

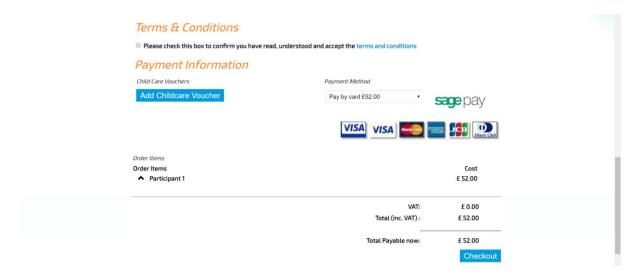


You will be asked to enter the details of the purchaser and participants. If this is not your first time, then the system will remember your information. If you click the drop-down menu (red circle) when entering the participant details it will show a list of the previous participants' you have entered. Click on their name and it will upload their details for you.



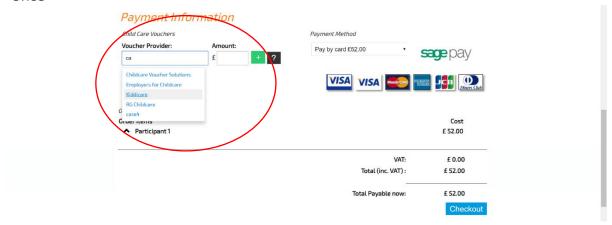


Once you have entered the participants details and ticked the 'I agree to your terms & conditions box' please scroll down to the 'Payment Information' section. You will see a blue box labelled 'Add Childcare Voucher' to click.

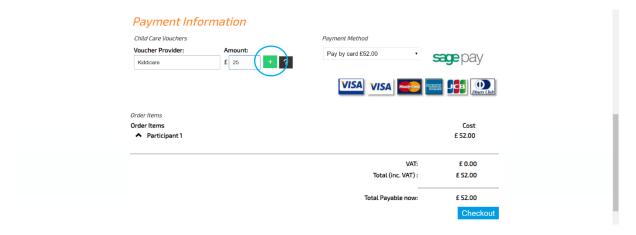


Enter the name of your Childcare Voucher Provider (red circle). As you type your provider should appear in blue for you to select, if it does not, please write the name in full.

Once



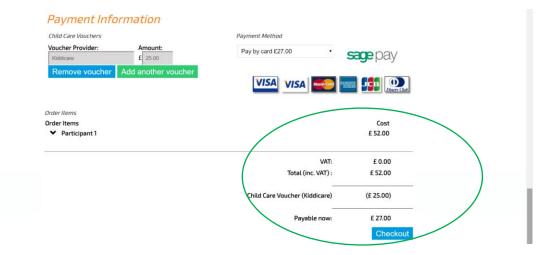
Next enter the amount you wish the voucher to pay, then click the green '+' box (blue circle).





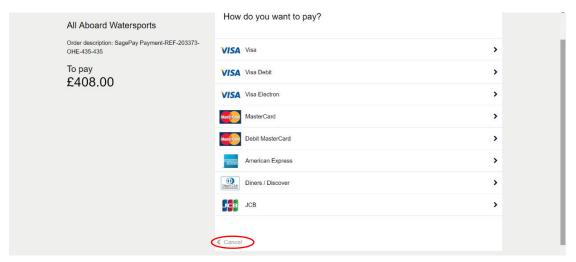
You will able to add more vouchers or remove any vouchers at this point. The payment breakdown (green circle) will show the deduction of the childcare voucher from the total, leaving the remaining payment to be made.

Click Checkout to pay the remaining balance.

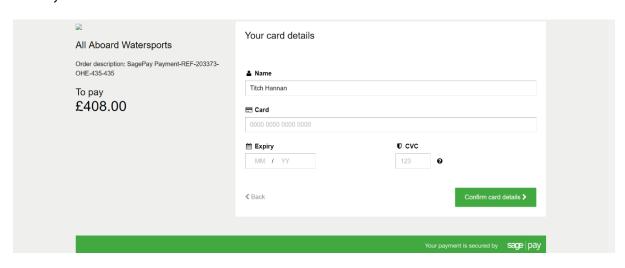


You will be taken to the payment pay. We a range of different cards. Please click on the card you wish to pay with.

If you get to this stage and wish to abort your booking you can click cancel (red circle).



Enter your card details and click 'Confirm card details'.





You will be sent to a confirmation email. If this is your first booking, your confirmation email will prompt you to set your password.

Dear Will

Your order has been received and is being processed.

Your username is	. Please click on the following link to log in and set your password: <u>Set Your Password</u>	
Order Summary		
BookingID:		REF-201699-ZLS
Purchase Date:		2018-01-18 10:48:24
Order Status:		Completed
Comments or Special Instructions:		Booking Live Test